

SCA 2019 WORKSHOP SESSIONS PROGRAM

SESSION 1: MONDAY 17TH JUNE 2019

2.00PM - 3.00PM

- 1: WORKSHOP** **Art Therapy as Spiritual Care: walking as Witness with Adults in Practice**
Valerie Maty, Psychotherapist/Art Therapist and Associate Director of Family Ministry, Labyrinth Counseling Center and Diocese of Joliet
This qualitative pilot study explored the effects of utilizing a spiritual care approach with adults in art therapy practice to discover its effects on participants' wellbeing. Two retreats were facilitated with 14 adult participants at a local spirituality center. The author examined the relationship between art therapy and spiritual care in order to locate their commonalities. Narrative methodology confirmed that participants experienced hope, meaning making, connectedness, and a sense of purpose, thereby supporting the premise that a spiritual care approach of art therapy promotes well-being. This study affirmed the importance of attending to clients' spirituality in art therapy practice.
- 2: WORKSHOP** **Finding your way in spiritual care: the value of adding critical reflection for pastoral care and ministry**
Fiona Gardner, Discipline Lead, La Trobe University
This workshop will focus on Supervision in Spiritual Care using Critical Reflection, outlining and exploring the value of this approach. For many of the those who are trained in clinical pastoral education the emphasis is usefully on becoming excellent listeners. This includes awareness of their reactions to ensure these don't get 'in the way' and of the client's feelings and relationships with others; the emphasis tends to be on a psychodynamic inner and relational understanding. Critical reflection builds on these skills to include awareness of the 'critical' in the sense of how assumptions from societal and historical contexts can influence individuals, families and communities. The aim is to make these conscious and to affirm or change them to advocate for a more life enhancing way of being and doing.
- 3: WORKSHOP** **Mapping what our residents are experiencing: The efficacy of scoping a taxonomy of conditions within Residential Aged Care**
David Drummond, Coordinator: Spiritual Care, Barwon Health: McKellar Centre
Reporting within spiritual care is largely structured around the taxonomy of interventions developed for the ICD 10 (WHO 2017; Carey and Cohen 2015). As a set of interventions, these five elements contribute much to the charting of our activities within the health care profession. However, this is intervention focussed -- carer activity focussed. Most practitioners would hold a "person-centred approach" which raises a question of what our work would be like if it were to turn 180 degrees and consider the resident's perspective first - their needs, not our tool set. Little work has been undertaken in the identification and development of a taxonomy of the key emotional and spiritual conditions experienced by consumers of residential aged care. As part of a wider research endeavour exploring the nature of spiritual assessment in residential aged care, a review of RiskMan entries over a 12-month period is underway. This workshop presents the initial findings of that review and explores the value and contribution that might be offered by a taxonomy of key conditions impacting spiritual care from a resident's perspective and the contribution of this to the development and assessment of interventions and care plans (Drummond & Carey, 2018).
- 4: WORKSHOP** **Mapping the Maze: Multi-faith and Multi-cultural Dimensions**
Peter Carblis, Senior Chaplain (Quality and Standards) Churches of Christ in NSW also Secretary Civil Chaplaincies Advisory Committee NSW
Civil chaplaincies operate in government regulated public services. These may be owned and operated by the public sector, the private sector or public/private partnerships. A broad diversity of institutions receives the services of civil chaplaincies. They include health and aged-care services, prisons, and schools. Civil chaplaincies are by their nature highly multicultural and multifaith. They must be open, accepting and effective in highly diverse environments. This is so with respect to the cohort of chaplains providing the service, the staff of the institutions served, and the clients of the service, whether residents, patients, inmates or students. This workshop will explore how the intersection of Volf's analysis of the common features of world religions (2015, pp. 67-69), and the dimensions of culture might enhance interfaith and intercultural competence in such chaplaincies. The dimensions of culture considered will be those proposed by Hofstede (Hofstede et al., 2010), Lingenfelter and Mayers (Lingenfelter and Mayers, 2016), Mayers (1987) and others might enhance intercultural and interfaith competence in such chaplaincies.
- 5: WORKSHOP** **Spiritual Care in the New Aged Care Quality Standards: new directions for aged care**
Ilsa Hampton, Chief Executive Officer, Meaningful Ageing Australia
The GPS for aged care is set in a new direction and spiritual care has a golden opportunity to share and lead. From 1 July 2019, all aged care providers working in all service types who receive government funding will be expected to comply with a brand new single set of quality standards approved by the Australian parliament in late 2018. These new standards intersect explicitly with the National Guidelines for Spiritual Care in Aged Care, as well as containing many expectations that are core to spiritual care practice and assume spirituality is part of the picture. This presentation will:
refresh participants on the National Guidelines for Spiritual Care in Aged Care
engage participants in understanding the new Australian Aged Care Quality Standards and the intersection with spiritual care
offer opportunity for reflection and discussion about interpretation of the Standards
explore ways the spiritual care practitioner can empower staff in basic spiritual care and more
Participants will be invited to share their examples of successful work in engaging staff and leave feeling confident about their role on the new aged care map.
- 6: SEMINAR** **Using Fear to Face Death, and Find Meaning: A Care and Education Delivery Model**
Michael Chapman and Cynthia MacKenzie, Manager, Spiritual Care Programme
The Spiritual Care Programme is an independent international health education program which offers innovative curriculum on Contemplative End of Life Care, throughout major Australian cities and regions. This program uses the contemplative methods from the Buddhist tradition, and offers skills-training in a secular and authentic way, showing care providers how to integrate mindfulness and compassionate presence into care settings, as well as introducing practical methods such as contemplative listening and mindful presence. We will present four fundamental fears of death and dying, complemented by corresponding, innate spiritual resources. This seminar explores this framework and its implications for care. It introduces approaches to engaging with these fears through discovering carers' own internal resources. It also outlines how this relates to improving care quality, and the self-care, and resilience of clinicians and carers.

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SESSION 2: MONDAY 17TH JUNE 2019

3.30PM - 4.30PM

- 7: SEMINAR** **Mapping the territory: Spirituality and community - perspectives from music therapy**
Astrid Notarangelo, Current PhD student at Creative Arts and Music Therapy Research Unit (CAMTRU), Melbourne Conservatorium of Music, The University of Melbourne; Registered Music Therapist
The potential of music therapy to support and enhance spirituality will be explored through contemporary music therapy literature and discourse around mapping this terrain (Tsirir, 2017). This presentation will begin and end with a musical experience. The depth and breadth of music's potential will be discussed. The audience will be introduced to the notion of 'Community Music Therapy' (Stige, 2002b, 2003) with a reflection on what 'community' means. The 'milieu' approach (Asgard, 1999; 2001; 2004) that informs the presenter's practice will be explained, with her journey from the clinical context out into the wider community also shared. The presenter will talk about her current community-based research project, that seeks to encourage interfaith dialogue, enable diverse voices, build connections and facilitate community growth through a dialogic group music process.
- 8: SEMINAR** **Reporting and Documenting Spiritual Care in Health Services**
Christine Hennequin, Manager - Support and Development, Spiritual Health Victoria
Documenting spiritual care in health services is an important topic currently with the transition to electronic medical records in many Victorian Health Services and nationally. The integration of spiritual care is important to ensure that spiritual care interventions as part of person-centred care, are recorded and visible to the multidisciplinary team. Integrated and professional models of spiritual care enable the delivery of spiritual care and the documenting of interventions that meet national standards. Christine will discuss the recent guidelines developed by Spiritual Health, the Victorian peak body, as well current trends nationally and internationally. She will share learnings and perspectives obtained from a workshop she attended in Chur, Switzerland in January 2019. The workshop is part of a research project undertaken by the University of Zurich on "Charting spiritual and pastoral care". Two or three case studies of documentation in Victorian health services will be highlighted and discussed by the spiritual care managers in those health services.
- 9: WORKSHOP** **The 'Tree of Life' Map for Vocational and Professional Identity**
Jennifer and Rebecca Carless, Calvary Health Care Bethlehem
The "Tree of Life" is a therapeutic mapping exercise based on the tree as a metaphor to tell stories about one's life. Participants are invited to think of a tree, its roots, trunk, branches, leaves, etc, and imagine that each part of the Tree represents something about their life (Ncube/Denborough). In this interactive workshop we present this practice to focus on the part of our lives which is our Vocational and Professional identity. Participants will explore the past, present and future of their professional lives as well as their skills, strengths and values. Through this exercise participants reflect and recognise the unique contributions and story that informs their practice whilst deepening their sense of connection to and value of their fellow travellers on this journey.
- 10: WORKSHOP** **After the Event the Soul is Wounded - Moral Injury, PTSD and Spirituality**
Ian Maynard, Coordinator of Pastoral Services, St John of God Health Care Richmond Hospital NSW; and Prof Zachary Steel
Each person's trauma shatters some of the assumptions about life, God, humanity, the nation, oneself, one's family ..." (Oliver J. 2009).
How do people with PTSD make sense of their broken world? How do people struggling with a sense of a lost self, internal moral conflict, anger, guilt and shame begin to heal?
What is the role of post traumatic growth in recovery?
This workshop aims to address those questions and more by navigating participants through an introduction to Moral Injury and PTSD by Prof Zachary Steel. And by navigating Participants through the STJOG trauma group titled "PTSD and Spirituality".
- 11: WORKSHOP** **Listening and Learning so we can continue to improve Pastoral Care in an LGBTIQ world**
Brian Woodhouse, Area Coordinator - Sydney Central Pastoral Care Team, Uniting
This paper will explore the expectations, fears and experiences of LGBTIQ who engage with the Residential Care sector. The Australian Community is in the midst of social change relating to the way in which people who self-identify as LGBTIQ engage within the wider community. This social change is evidenced within the Residential Care sector with an increasing number of clients/residents as well as care-givers openly identifying as LGBTIQ, and expecting understanding and respect from residents and care-givers alike. A brief review of social attitudes towards LGBTIQ people will help the Participant understand some of the issues the ageing LGBTIQ community continues to experience and that shaped their lives.
- 12: WORKSHOP** **Priest to the Village – being the Chaplain/Spiritual Care Practitioner to the Organisation**
Carl Aiken, Living Life, Spiritual Care Connection
Staff members began talking about the hospital as a village or community. Then they described one of my roles, in support of them, as 'the priest to the village'. Quite a different description for one whose faith tradition is Baptist!
The roles of the Chaplain/Spiritual Care Practitioner in providing care and support to patients, their carers and even staff are well established. However, what does it mean to be the chaplain to the organisation. Around the edges of this there have been observations about our symbolic, prophetic and presence roles. This has not been explored well. What does it look like for us to be intentional and innovative in this space?
This workshop will explore some of the ways that Carl believes he was the chaplain to the organisation as well as inviting a discussion to explore what that means for fellow spiritual care practitioner. A road less travelled on which we will rely on our GPS!

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SESSION 3: TUESDAY 18TH JUNE 2019

2.15PM - 3.15PM

- 13: WORKSHOP** **“Poetry is language against which you have no defences” - The Art of Poetry in Spiritual Care**
Gareth Fuller and Geoff Wraight, Spiritual Care Worker/ Spiritual Care Manager, Baptcare
David Whyte was invited to take poetry into the workplace by a colleague who reflected that, “the language we have in this world is not large enough for the territory we have already entered.” This is particularly true for spiritual care work in the community sector and authentic encounter with movable human relationships.
Mary Oliver once said that “everything I have learned about life after 83 years can be summarized in three things: 1. Pay attention. 2. Be astonished. 3. Share your astonishment. That’s all! The rest is all details.” Poetry describes rather than defines – and in doing so becomes an invaluable tool for the necessary task of holding pain and sitting with doubt. Subsequently we discover the potential to carefully move the conversation from “fixing” to a healing path.
This workshop will provide examples of real life and real spiritual care situations and the capacity of poetry to include all in the ever-evolving conversation. We will seek to find language that is ‘large enough’ to cope with the breaking apart of structures and ideologies.
- 14: WORKSHOP** **Listening to the Land, Listening to Ourselves, Listening to the Other**
Jane Ormonde, Spiritual Director, Wellspring
As pastoral and spiritual carers, listening and quiet awareness are tools of our trade. Australia's First Nations people carry a tradition of deep listening – to their inner lives, to the land - its spirit, seasons, creatures, foods - and to one another. What would it be like for modern, urban people to rediscover relationship with Land, perhaps like we once knew in our own ancient traditions? Could this deep listening practice, in turn, build our “muscle of awareness” and help us become more attuned to those to whom we listen in our work?
- 15: WORKSHOP** **Can your Supervision be Better?**
Jonathan Chambers, Supervisor in Private Practice and Stephen Delbridge, CPE Supervisor Austin Health
Led by Jonathan Chambers, Supervisor in private practice and Stephen Delbridge, CPE Supervisor at the Austin Hospital, this workshop will invite participants to reflect on their current Supervision experience and to explore where there is more they can do which will benefit their own professional growth and effectiveness in the spiritual care. Topics explored will include your expectations of your Supervisor, what you bring to Supervision, resistance, the fear of shame and how, when you find ourselves in unmapped territory you can use your supervision to manage your fears and expectations.
- 16: WORKSHOP** **Transitioning from life to death**
Dawn Treloar, Chaplain, Anglican Diocese of Melbourne
Provision of information, small group discussion and whole group input around the experience of death with insights from the lived experience in ICU, trauma and non-palliative areas of Royal Melbourne Hospital. This workshop will explore aspects of pastoral care – ways of caring for those who are dying or grieving, especially as a result of trauma or unexpected death. It will examine rituals, for both non-religious and religious families, as well as education for ward staff around death rituals. Time will also be spent considering the needs of children and the provision of bereavement support.
- 17: WORKSHOP** **Research Island: The Adventure (with apologies to the program writers of “Adventure Island)**
Heather Tan, Manager Education and Research, Spiritual Health Victoria
David Glenister, Coordinator Pastoral and Spiritual Care Service, Royal Melbourne Hospital
Annie Forest, Manager Pastoral Services, St Vincent’s Hospital Melbourne
In this workshop we will explore the process and outcomes of a multi-site research project which investigated patient reported outcomes of spiritual care. 4750 discharged patients participated.
- 18A: SEMINAR** **‘Respite from being cared for’: Mental illness, incarceration and a yearning for the Holy**
James Godfrey, Spiritual Care Coordinator, Thomas Embling Hospital
Despite an unprecedented variety of ‘interventions’, mental illness appears to be on the rise and the prison population is growing. While there is medication to treat anxiety, depression, reduce the effects of social phobias and obsessive thinking, there is no medication to remove guilt, enable forgiveness or recreate hope.
In a culture of data collection and evidence-based best-practice, of specialisation and expertise, the need for more fully human responses has perhaps never been greater.
This paper will explore where ‘humanness’ and holiness meet in a forensic psychiatric hospital.
Drawing on the experience of providing spiritual care to forensic patients in a clinical setting, I will outline a model of pastoral and spiritual care that sets its course from the traditions of humanism, religion and the classics.
- 18B: WORKSHOP** **Baptcare's Ecological Model of Spiritual Care**
Brad Taylor, and James Lewis, Baptcare
The Workshop will be a presentation and discussion of Baptcare’s models of spiritual care as currently operating in practice across Baptcare’s Aged Care and Community & Disability services. The ecological-relational model is partly based on Julie Fletcher’s “Connecto” spiritual assessment work but has also been emerging within Baptcare’s own practice of spiritual care – especially in Community & Disability services – but also in Aged Care over the last decade or so.
Participants can expect: to learn about Baptcare’s models of spiritual care and how spiritual care practice is offered across two distinct domains of practice, including the tensions inherent in actual practice. Input and discussion will include theoretical issues around using models (based on Bruce Rumbold’s “Models of Spiritual Care”, Chapter 26 in the 2012 Oxford Textbook of Spirituality in Healthcare). Participants will be invited to examine and discuss the model(s) of spiritual care relevant to their own contexts.

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SESSION 4: TUESDAY 18TH JUNE 2019

3.45PM - 4.45PM

- 19: WORKSHOP** **Drawing on the creative arts as compass in self-care practice**
Michelle Morgan, Project Officer, Meaningful Ageing Australia
In this workshop, participants will engage in a creative arts inquiry exploring self-care, using the tool of mandala making. The presentation will include didactic, experiential and reflective elements, incorporating an introduction to the 'Mandala a Day' project, brief discussion of self-care practices, immersion in art making, and reflection in pairs and the whole group. The arts inquiry process will affirm existing self-care practices, and also offer new possibilities for reflection and self-supervision through the creative arts. Participants will be able to choose from a range of art making mediums, while working within the simple structure of the mandala. Art making processes offer the opportunity to cultivate the inner compass through deep listening, responding to impulse, emotional expression and regulation. Shared reflections offer space for meaning-making, new perspective and insight.
- 20: WORKSHOP** **The Spiritual Care Profession: Mandated or obsolete?**
Cheryl Holmes, Chief Executive Officer, Spiritual Health Victoria
Explore the questions that need to be addressed if the spiritual care profession is to be found on the map.
- 21: WORKSHOP** **Map of Meaning**
Lani Morris, Chief Executive Officer, Map of Meaning International Trust
- 22: WORKSHOP** **Guiding Healthcare Staff Wellbeing and Self Care in a Paediatric Spiritual Care setting**
Paul Hammat, Coordinator Pastoral and Spiritual Care, The Royal Children's Hospital
Suzanne Oakes
Helen Little
This workshop will explore staff-facing spiritual care interventions and initiatives that facilitate staff wellbeing and encourage greater levels of self-care and resilience.
What is unique about the paediatric setting and how does it impact staff stress and emotional wellbeing? What contribution can the Spiritual Care practitioner make in this setting?
In this workshop the Royal Children's Hospital team will present various initiatives and programs that have been implemented in its particular setting. In small groups the team will facilitate an exploration of guiding staff wellbeing and self-care and in particular focus on the insights of participants and possibilities and issues in their setting.
- 23: SEMINAR** **Spirituality and adults with intellectual disability**
Andy Calder, Disability Inclusion Advocate, Uniting Church Synod of Victoria and Tasmania
Drawing directly from the opinions and experiences of adults with intellectual disability, this Australian research focussed on the importance of spirituality. What did they say is important? Historically their perspectives and aspirations have been subject to the interpretations and actions of others.
This PhD research with the University of Divinity engaged participatory action research (PAR), and collaborated with the Victorian Advocacy League for Individuals with Disability (VALiD Inc.) which recruited 14 people for interviews.
What spiritual care responses did the interviewees suggest are important for both faith communities and the disability services sector?
- 24A: SEMINAR** **Trauma-informed Pastoral Care**
Suranga Amaratunga, Manager, St John of God Subiaco Hospital
The purpose of this presentation is to assist participants to gain an insight into the subjective world of a person who is impacted by trauma. It is also intended to raise awareness on implications of the effects of trauma for pastoral/spiritual practices. Traumatic experiences can change psychological and biological make up of a person that has serious consequences on their physical, emotional and spiritual health. As people are increasingly exposed to externally based value systems, high levels of stress, social isolation and interpersonal violence, it is inevitable that we will meet more and more individuals and families affected by trauma, in our ministry. Trauma informed pastoral care would empower pastoral carers to provide client-centred service by acknowledging and honouring unique experiences of people and its consequences. It will assist participants to add new meaning to the current practices and re-evaluate those that might be in the way of client's healing and transformation. Awareness and knowledge of trauma may also support pastoral carers to take further actions towards self-care and avoid experiencing secondary traumatic stress and burnout.
- 24B: WORKSHOP** **Revealing the lived experience of an undone self**
Luke Edwards, Education Officer, Edmund Rice Education Australia
An overview of the recent research in the field of Trauma and Theology from perspective of lived experience - with a view to naming implications and insights for audience. Attempting to provide insights into the shape of healing and transformation. Performance of poems and songs that give expression to the lived experience of trauma - revealing theological and spiritual implications and possibilities.

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SESSION 5: WEDNESDAY 19TH JUNE 2019

10.30AM - 11.30AM

- 25: SEMINAR** **Honouring two lives and reclaiming another: a story of healing and self-acceptance shared by Jo and Jenny that shines a powerful light on the positive role of ritual in all our lives**
Jennifer Greenham, Mental Health Leader, Spiritual Health Victoria
A lived experience voice speaks to the powerful role of ritual and shares some of the profound changes in her life.
- 26: SEMINAR** **Palliative care patients' and informal caregivers' multifaceted and contested perspectives about optimizing spiritual care: Lessons from a qualitative inquiry**
Clare O'Callaghan, Researcher Associate (CH, NDU) and Music Therapist (SVHM), Cabrini Health, The University of Notre Dame, St Vincent's Hospital Melbourne
A qualitative study aimed to understand palliative care patients' and caregivers' perspectives about optimizing spiritual care. Thirty patients and ten caregivers of patients were interviewed. Twenty-five identified as Christian; 12 had no religion. Participants described multifaceted and contested beliefs about spirituality. While many did not resonate with spiritual care, all valued respectful staff who affirmed each individual's worth (personhood). They were comforted and strengthened by skilled staff and the organization's welcoming tone. Hospitality may be a helpful concept to use alongside spiritual care in pluralist palliative care settings. The findings' transferability into clinical, organizational and environmental care will be considered.
- 27: WORKSHOP** **"Thinking of You"**
Pauline Nash, Pastoral Care Worker, Werribee Mercy Hospital
As part of our organisation's research and quality improvement process, we identified a gap in pastoral care service provision. A gap where following an early pregnancy loss of < 14 weeks, patients were being discharged without a referral to Pastoral Care for intervention.
Our subsequent research and findings become part of the Pastoral Care Team's Quality Improvement Plan, facilitating collation and release of an innovative information pack named "Thinking of You."
The purpose of the pack was to provide a local resource for when Pastoral Care was not present, creating a link with Nursing Staff and for use as a tool in Ministry when Pastoral Care is present.
Along with existing Early Pregnancy Loss (Miscarriage) information, the pack contains a card expressing thoughts from Werribee Mercy Hospital Pastoral Care Department, contact details of consumer approved community counselling services and a Bookmark containing information about the International Pregnancy and Infant Loss Remembering Day celebrated annually on the 15th October. The resulting pack meets and provides for local community needs and can be adapted for other health providers. Having now circulated draft copies and collated consumer feedback, the materials are currently with the Patient Information Services Committee for ratification.
- 28: WORKSHOP** **Spiritual care within a higher education setting: Identifying spiritual and general interventions**
Robert Lingard, Senior Pastoral Care Coordinator, Southern Cross University
Pastoral interventions are documented within a range of chaplaincy domains, including codification of interventions within the World Health Organisation (WHO), but with little literature that guides the application of interventions within a higher education setting. The purpose of this presentation is to describe and define the 30 pastoral interventions that are offered within the context of Southern Cross University's Chaplaincy & Pastoral Care Service. Pastoral interventions were identified by a survey of chaplaincy literature, and by reflection on actual praxis within a higher education setting. Although there is some conformity between the pastoral interventions presented here, and the WHO Spiritual Intervention Codings, there are three important differences with implications for practitioners. This presentation addresses each of these, and concludes that further work is required to embed pastoral interventions within a cycle of spiritual care in which the carer considers what an intervention is intended to achieve, and measures what the intervention actually achieves.
- 29A: WORKSHOP** **Spiritual Care in a Paediatric Setting "It's Complicated"**
David Howie, Staff Chaplain, Royal Children's Hospital Melbourne
This Seminar will explore the multi-faceted dimensions of Spiritual Care in a Paediatric Setting.
It has often been noted that working with children suffering pain and discomfort through injury or illness brings another level to people's response.
In the seminar we will discuss some of the elements of a 'Patient (child) and Family Centred Care'.. What does it mean to offer spiritual care within this setting; what are the skills required; the dynamics present and the themes that emerge.
Whilst the workshop will be presented by Spiritual Care Practitioners working at the Royal Children's Hospital Melbourne, the learning assumption is that each participant has something to offer. We will be presenting insights and experience, but we will learn from each other in the process.
'It's Complicated' describes the reality of the many different levels of complexity involved in offering spiritual care in a paediatric setting. This seminar will help participants set their GPS to explore some of these complexities and so find their way in Spiritual Care.
- 29B: SEMINAR** **Nurturing the body mind and soul, simultaneously**
Deacon Gary Stone, President and Director of Pastoral Care, Veterans Care Association Inc
Deacon Gary Stone will present a conceptual model for promoting Spirituality to secular Australians and developing Spiritual guides as holistic practitioners. For 5 years Gary's Veterans Care Association (VCA), based in Brisbane, has worked on front line veteran rehabilitation. VCA's objective is to improve the health and wellbeing of the veterans, moving from the current "treating sickness" model to a "promoting wellness" model, which incorporates Spirituality as a key component of holistic health. The VCA team are seasoned veterans and committed Christians who have rehabilitated themselves through a holistic approach. The central message VCA offers to veterans is that they can live much healthier lives if they deliberately give attention to nurturing their body, mind and soul, with a positive life purpose. Soul nurture, including healing for moral injury is the missing ingredient in other veteran rehab programs on offer in Australia. The VCA team takes participants to Timor, where they hear amazing stories of Timorese who survived oppression, with faith in God as their underpinning hope. In Timor they get an awakening that their lives can improve, and they find new purpose and identity. At the core of this experience they find or rediscover God.

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SESSION 5: WEDNESDAY 198TH JUNE 2019

10.30AM - 11.30AM

30A: SEMINAR

The G(od) Word: Bridging the Divide between Social Work and Pastoral/Spiritual Care

Karen Rolfe, Pastoral Services Coordinator, St John of God Berwick Hospital

Multidisciplinary work, with skilled and sensitive collaboration, is important in health care settings to achieve holistic and patient centered care. Social work and pastoral care have a history that has both merged and radically departed at different times but essentially work in the same emotional space, needing to be clear and competent about practice in order to advance the patient's therapeutic journey. This presentation, aims to discuss specifically the points where the two disciplines merge and differ and raise questions that invite discussion about the difficulties and value of collaboration, thus taking a further step towards "bridging the divide"!

30B: WORKSHOP

Setting our GPS to build competence in documenting and communicating Spiritual Care

Jenny Washington, Pastoral Care Manager, St Vincent's Hospital, Sydney

Articulating what we do as Chaplains and Spiritual Care providers is essential to building greater knowledge of the spiritual care needs of people facing serious illness. We will share the results of our study to assess the impact of the Pastoral Carer Practitioners' involvement on the multi-disciplinary patient care.

Initial findings point to the:

- need to establish a common language to use in describing the service provided; spiritual needs – interventions, and outcomes
- need to confidently describe the service in a brief concise manner for patients and staff
- need for a common assessment Care Plan, to provide a predictable format to guide on-going care.
- need to further address issues of confidentiality Our study included qualitative interviews with Pastoral Care Staff and an audit of Medical Records.

We will share our findings and the work we are doing to adopt a common framework for documenting and presenting Case studies.