


ITAC 2018 PROGRAM OUTLINE

Tuesday 20th November – Pre Conference Site Visit

10.00am–4.30pm (for participants using the transfer from Adelaide CBD buses will be departing from the Adelaide Convention Centre at 9.30am)	Site visit – Tonsley Innovation Precinct The 2018 site visit will expose participants to a range of different activities including: <ul style="list-style-type: none">• Medical Devices Research Institute – developing new technologies• Global Centre for Modern Ageing – LifeLab @ Tonsley user experience and testing site• CotaSA Plug In Project• Flinders Digital Health Research Centre• Tonsley Manufacturing Innovation• Autonomous vehicle demonstration Participation in the site visit will be limited. Places will be awarded on a first come first serve basis. Transport will be available from Adelaide CBD or participants can catch the train to the Precinct Station or you can make your own way to the Precinct. There is an additional cost of \$80 per person to attend the site visit.
6.00pm–7.30pm	Welcome drinks and networking for delegates and exhibitors in Exhibition area Halls M & N, Adelaide Convention Centre

Wednesday 21st November 2018

8.00am–5.00pm	Registration desk open
8.45am–10.30am	Introduction by MC – Arron Wood Welcome <i>Sean Rooney, CEO, Leading Age Services Australia</i>
	PLENARY SESSION 1 – CUTTING EDGE TECHNOLOGY LEADERS WHO WILL INSPIRE DELEGATES WITH THEIR LIFE ALTERING TECHNOLOGY EXPERIENCES Innovating with Technology – from Social Media to Emerging Technology Learn how to achieve success with Technology Innovation through out-thinking and out-executing rather than outspending. <i>Peter Williams, Chief Executive Officer, Deloitte Centre for the Edge</i> From Napkin to Exit Stevan's inspiring story is a raw & honest insight into the life of a start-up, how a small team can achieve remarkable things, how to crystallise your purpose, how to take on the big boys and win, how to embrace innovation & disruption and how an inspired culture can make anything possible. <i>Stevan Premutico, Founder, me&u</i> Sponsored by: 
10.30am–11.00am	MORNING TEA IN EXHIBITION AREA
11.00am–12.40pm	PLENARY SESSION 2 – BIG DATA IS CHANGING THE WORLD. WILL IT IMPACT AGEING AND DISABILITIES? Data, automation & interoperability techniques that deliver actual business benefits <i>Ash Priest, Managing Partner, Novigi</i> Data – Connecting the Data to Monitor, Evaluate and Improve Care <i>A/Prof Maria C. Inacio, PhD, Director, Healthy Ageing Research Consortium, Registry of Older South Australians (ROSA)</i> Big Data, meet Homecare: How artificial intelligence can help your clinicians prevent readmissions An exploration of how AI and Machine Learning can turn your homecare data into a rich source of insight for achieving better health outcomes. <i>Adrian Schauer, CEO & Founder, AlayaCare</i> Q & A Session

12.40pm–1.40pm

LUNCH IN EXHIBITION AREA

1.40pm–3.00pm

PLENARY SESSION 3 – THINKING OUTSIDE THE SQUARE – THE CHALLENGE

Rapid Ideation & Exploration Workshop

In this interactive workshop, participants will collectively explore ideas for new transformative technologies for the sector. Modelled on the principles of the Medical Device Partnering Program, the session will rapidly harness the collective wisdom of participants and facilitate a process to consider the idea from multiple perspectives and identify a path forward. Not only will participants get an insight into the methods used in early stage innovation, but they will also be inspired about the solutions they co-create.

Objectives

- Learn about the ideation process: testing an idea and its relevance in the market, understanding the impact of intellectual property rights, collaborating and brainstorming possible solutions, defining a focused path forward.
- Hear about the success of the Medical Device Partnering Program, an ideas incubator that brings together a range of collaborators.
- Explore technology ideas: it may be a new way of monitoring an individual's health status in the home, a new means of communicating with family or carers, an efficient system for service delivery, or even a device that empowers independence.

Expectations of Participants

- You can contribute your idea or problem!: prior to the session you have the opportunity to submit an idea. We'll select the best ideas and explore a different idea at each table.
- Bring your thoughts and your enthusiasm: you will be collaborating with other participants at your table.
- Be open-minded: diversity of opinions and expertise are valued.

Professor Karen Reynolds, Director, Medical Device Research Institute and Medical Device Partnering Program

3.00pm–3.30pm

AFTERNOON TEA IN EXHIBITION AREA

3.30pm–5.15pm

PLENARY SESSION 4 – TECHNOLOGICAL INNOVATION IS DRIVING INNOVATION IN SERVICE DELIVERY

5G Enhanced Capabilities for Health and Aged Care

New 5th Generation mobile networks – or 5G – will bring enhanced capabilities to the health and aged care sectors

Andrew Scott, Head of Technology, Chief Technology Officer & Innovation, Technology Innovation and Strategy, Telstra Corporation

Collaboration now trumps innovation. How a service provider and startup brought to market technology that people actually want to use.

Adam Jahnke, Co-Founder & CEO, Umps Health

Integrating My Health Record into care delivery

Andrea O'Neill, Chief Executive Officer, Amaroo Aged Care, Berrigan

ITAC 2016 Major Award Winner BaptistCare – Reflections on the journey

BaptistCare was awarded the best consumer-friendly product award and the overall winner award at the 2016 ITAC Awards for their online innovation in response to CDC changes in the home care industry. Two years on, reflections, achievements, benefits and insights will be shared.

Benjamin Galea, Group Marketing Manager and **Daniel Pettman**, Chief Information Officer, BaptistCare

Q & A Session

Close Day 1 by MC – Arron Wood

7.00pm–11.30pm

Aged Care Industry IT Awards Gala Dinner

Adelaide Convention Centre

Sponsored by



Thursday 22nd November 2018

8.00am–5.00pm	Registration desk open
8.25am	Day Two Opening and Welcome by MC – Arron Wood
8.30am–10.30am	PLENARY SESSION 5 – CHANGING THE WORLD THROUGH TECHNOLOGICAL INNOVATION Turning a company around through the deployment of smart technology. A real world example of what can be achieved. Learn about our fundamental period of change that transformed the company and positioned us for future growth. <i>Richard Vaughn, General Manager, Zipform</i> Co-design using the experience of a living lab to work collaboratively on creating the features that best suits the consumer <i>Ms Veera Mustonen, Executive Director, Global Centre for Modern Ageing – LifeLab @ Tonsley</i> PLENARY SESSION 6 – BLOCKCHAIN – WHAT IS IT AND IS THERE A ROLE FOR BLOCKCHAIN IN THE CARE SERVICE ENVIRONMENT? Explaining the blockchain ecosystem <i>Rob Hanson, Senior Research Consultant Data 61, CSIRO</i> What is the potential for blockchain in the care system? <i>Paul Sidhu, Associate Partner – Blockchain Practice Lead, IBM Global Business Services</i> Q & A Session
10.30am–11.00am	MORNING TEA IN EXHIBITION AREA
11.00am–12.30pm	CONCURRENT SESSIONS
CONCURRENT SESSION A	WORKFORCE THE KEY TO FUTURE SERVICE DELIVERY Back to the Future, How Voice Assistant and chatbots are impacting frontline care <i>Marc Niemes, Executive Producer, Kontent Labs</i> Cloud Transformation Driving the Modern Workplace <i>Neven Karac, General Manager – Client Relationships, CSA and Georgina Chalker, Chief People and Customer Engagement Officer, integratedliving</i> The key to winning the workforce competition The biggest workforce issue for the aged care industry is achieving a sustainable and appropriately skilled workforce. This session will overview this issue and look at the digital solution. <i>Michael Maher, CEO, Aged Care Development Network</i> From Sensor to Sunset; The Internet of Endless Possibilities <i>Daniel Danielli, General Manager Sales, ANZ, Arrow ECS ANZ</i>
CONCURRENT SESSION B	WILL THE SMART HOME BE THE SMART PHONE OF THE 2020'S? Changing Landscapes – Standards – what do providers say about technology and its role in all this? <i>Caroline Lee, Director & Chief Executive Officer, Leecare</i> The API standard you'll ask for in 2020 <i>Sean Williams, Founder, Inerva</i> Co-Designing our Technology Enhanced Smart Home Future – The Reality Show <i>Anne Livingstone, Community Resourcing and Dr Eleanor Horton, Senior Lecturer, Nursing, School of Nursing, Midwifery and Paramedicine, University of the Sunshine Coast</i> Using \$20 sensors to guide better care decisions <i>Rob Deeming, Billy Care</i>

**CONCURRENT
SESSION C**

CONSUMER FRONT AND CENTRE

Flinders Assistants for Memory Enhancement

Professor Anthony Maeder, Professor of Digital Health Systems & Co-Director, Flinders Digital Health Research Centre, Flinders University

FOCUS revisited: How has an ITAC 2016 award winner evolved and is it delivering for consumers

Paul Ostrowski, Chief Executive Officer, Care Connect

The rapidly emerging role of Virtual Reality in reablement and wellness

Steve Pretzel, CEO, TADWA

The pesky TLAs (three letter acronyms) that will define your Aged Care future

Andrew Findlay, Executive Director, Vertel

**CONCURRENT
SESSION D**

DESIGNING FOR INNOVATION

Invite your customers into Business Transformation

David Norton, Executive Manager Finance and Corporate Services, Resthaven

Supporting In Home Aged Care: How innovative technology can lead to significant gains in lone aged care worker safety and risk mitigation

Travis Holland, Managing Director, Holland Thomas

Design led innovation – creating safe environments for electronic sharing of prescriptions and medication charts in aged care homes

This presentation aims to give insight to the safety elements of electronic systems and the design-led innovation approach which offers solutions to the problems which challenge healthcare professionals in RACFs.

Gerard Stevens, Managing Director, Webstercare

12.30pm–1.30pm

LUNCH IN EXHIBITION AREA

1.30pm–4.00pm

PLENARY SESSION 7 – AS THE WORLD AGES CAN OTHER SYSTEMS INFORM OUR FUTURE?

International Comparisons of Technology Deployment in various jurisdictions, including Singapore, United Kingdom, China, New Zealand

Caroline Lee, Director, LeeCare

PLENARY SESSION 8 – TRANSFORMING INDEPENDENCE IN THE DISABILITY SPACE

A Future yet to be defined – Human Services & the Digital Age

Lorna Worthington, Managing Director, Baker Worthington Pty Ltd

The Australian National Equipment Database – supporting Assistive Technology (AT) choices

Francine Snadden, Strategic Projects Manager, Independent Living Centre WA

Using Technology to Maximise Personal Control and Independence

David Woodbridge, Access Technology Technical Lead, Vision Australia

Q & A Session

Exhibitor Prize draws

Closing

Pat Sparrow, CEO, Aged & Community Services Australia

Conference Close – Arron Wood, MC

4.00pm–5.00pm

NETWORKING DRINKS IN FOYER